In your web browser, paste this in the address line:
https://portal.xsede.org/my-xsede

You should see the following page, input your user name and password, click “sign in”
You should be here, move your mouse to the tab “Accounts” and click
You should be here, now. Move your mouse to the “Login” button at the same line as Kraken and click.
You should be here, now. Something is loading, please wait about less than 1 minute. You may see a different windows asking you to check some apps status, just follow the on-screen instruction to update your apps, then repeat this process. It should eventually bring you here.
After about less than 1 minute, you should find yourself login like this: